

REVIEW OF WORKPLACE SPIRITUALITY IMPACT ON ORGANIZATIONAL PERFORMANCE

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ABSTRACT

Workplace spirituality is a prominent topic which is getting appreciation and motivator among the corporates and organizations. Spirituality in the workplace exhibits employees' objective to find certain essence and need or reason in their life. Workplace spirituality suggests a significant culture what sees that officials have both identity and soul. Workplace spirituality contains numerous points of interest for the affiliation some of which are updates trust among people, augments amongst connectedness, and helps to make more inspired hierarchical culture which would lead the authoritative execution totally. Present work is an attempt to review the related literature available which would give us a clear perspective of workplace spirituality impact on organizational performance.

KEYWORDS: Workplace Spirituality, Organizational Performance, Employees Performance.

INTRODUCTION

Spirituality as a whole has turned into a critical point these years. Frequently individuals turn towards their inward arrangements instead of outside advices. So practicing spirituality in the workplace enhances worker and businesses understanding and better interconnectedness among all of them. This can also enhance work condition and better performance or execution.

REVIEW OF WORKPLACE SPIRITUALITY IMPACT ON ORGANIZATIONAL PERFORMANCE

Alleah Crawford, Susan S. Hubbard, Steven R. Lonis-Shumate and Martin O'Neill (2009) in their research paper have analyzed the workplace spirituality otherworldly existence idea and its association with worker factors, including characteristic work fulfillment, work inclusion, goal to stop, hierarchical based confidence, and authoritative duty, inside the hotel setting. As indicated by them, workplace spirituality is a developing pattern in the research community, as well as in the professional workplace. Scientists inspected representatives from two hotel management gatherings, one that effectively promoted workplace spirituality inside its association and one that did not. The consequences of this investigation found a critical connection between the nearness of workplace spirituality and the representative factors being inspected. They additionally analyzed a huge contrast between the two associations as identified with the existence of workplace spirituality.

^{*}MBA Final Year Student, Department of Management Studies, National Institute of Technology, Silchar. *Correspondence E-mail Id:* editor@eurekajournals.com A.G.K. Abdullah, N.J. Alzaiyeen and I.T. Aldarabah (2009) in their research paper have examined the connection between workplace spirituality and authority viability among secondary school principals in Malaysia. A quantitative system (surveys) was utilized to gather information from 1,510 educators of secondary schools over the four States of Northern Peninsular Malaysia, in particular, Penang, Kedah, Perlis and Northern Perak. The consequences of this investigation show that workplace spirituality has a critical part to play as a helper to initiative advancement, and in addition administration viability. The outcomes additionally affirmed that viable administration hones could clarify huge change in instructors' fulfillment and duty and in addition departmental execution.

Ajay Kumar Singh and Vibhash Kumar (2013) in their research article has mentioned that through workplace spirituality a pioneer can be made more lined up with the association, discovers weightiness in his/her work which prompts Supportive Supervisory Relations (SSR), natural inspiration, and co-making of a feeling of unity with the collaborators. In addition to that their motivation was to build up a model of Spiritual Leadership (SL) which could be monitored in the associations.

B.J. Zinnbauer, K.I. Pargament and A.B. Scott (1999) in their research paper have analyzed the conventional and present day mental portrayals of religiousness and spirituality. They spirituality; substantive religion versus practical spirituality; and negative religiousness versus positive spirituality. An elective way to deal with understanding religiousness and spirituality was introduced that incorporates as opposed to energizes these builds, and sets limits to the train while recognizing the assorted variety of religious and spiritual articulations.

Cathy Driscoll and Elden Wiebe (2007) in their research paper have mentioned the current condition of workplace spirituality from the

philosophical point of view of Jacques Ellul and demonstrated how workplace spirituality development has not gotten away from the penetration and inescapability of procedure. Initially, they portrayed Ellul's thought of procedure. They at that point exhibit how the workplace spirituality development shows the signs of procedure in its journey for results and realities, in its utilization of specialists, and in the widening and thus disintegration of the idea of spirituality. The creators featured a few researchers who have raised concerns and scrutinizes of the development in its specialized shape. They proposed a few conceivable outcomes for moving towards an authentic spirituality at work by concluding that it is officeholder on those of us engaged with workplace spirituality to oppose its mastery and discover methods for cultivating genuineness in spirituality at work.

Caroline H. Liu and Peter J. Robertson (2010) in their research paper have mentioned that keeping in mind the end goal to coordinate existing writing on spirituality in various disciplines, they proposed another hypothetical conceptualization of spirituality, founded on which they built up another size of spirituality. Utilizing basic condition demonstrating, the creators directed corroborative factor investigation on study information gathered from 2,230 people to test and cross-approve the spirituality scale. The creators found the build of spirituality is best caught by three corresponded, yet distinct components: interconnection with a higher power, interconnection with people, and interconnection with nature and every single living thing. Results demonstrated that the spirituality scale exhibits content legitimacy, confront legitimacy, discriminant legitimacy, merged legitimacy, and basic dependability. Furthermore, the creators hypothetically contended and experimentally approved that the idea of spirituality fuses and rises above religiousness.

Review of Workplace Spirituality Impact on organizational Performance Partha PD

Christian Vandenberghe (2011) in his research paper has mentioned that the model of spiritual leadership of Fry and partners was based on to imagine how spiritual pioneers could impact responsibility workers in the working environment, and at last occupation execution, hierarchical citizenship practices, maintenance, and mental prosperity. The model exhibited feeling of calling and feeling of enrollment as mediators of the impacts of spiritual leadership on four parts of responsibility (full of feeling, standardizing, continuation penances, and duration options). Three arbitrators of spiritual leadership were proposed by them namely atmosphere for spirituality, individual spirituality, and realism. In view of late research on responsibility and its importance concerning spirituality, he inferred various testable suggestions that can guide further research on spiritual leadership and duty. At last, he talked about levels of examination and generalizability of the model as key issues that exploration should address later on.

Divya Gautam and Parul Jhajharia (2016) in their research paper have mentioned the bits of knowledge of how workplace spirituality is gainful and its relationship and its impact with representative's self-strengthening with the assistance of hypothetical model known as "Work environment Spirituality Model for worker's Self-Empowerment". This model aides in understanding the idea of presenting spirituality in representatives' life and knowing themselves better so the representatives can draw out their concealed characteristics and be content whatever work they do.

Debra R. Comer and Gina Vega (2011) in their research paper have mentioned the connection between the Personal Ethical Threshold and workplace spirituality. They checked on the idea of the Personal Ethical Threshold, or PET, characterized as a person's helplessness to authoritative weights that can wreck moral aims. At that point they considered how people resolve their intrapersonal strife when they abuse their ethical standards and disclosed how to evaluate the PET. They attach the PET to workplace spirituality by concentrating on stream as the declaration of spirituality experienced by acting with trustworthiness, and after that inspecting how associations can urge representatives to act as indicated by their qualities.

Fares Djafri and Kamaruzaman Bin Noordin (2017) in their research paper have mentioned that workplace spirituality has a positive and critical impact on authoritative duty. They found the connection amongst every last part of workplace spirituality and authoritative responsibility regarding be considerable, positive and huge. The investigation discoveries will empower Islamic insurance agencies to comprehend the significance of spirituality in the work environment and will additionally enhance their capacity and execution by method for improving representatives' spirituality in the working environment. Their examination recommended creating of more spiritual preparing, workshops, lectures and classes on spirituality at the working environment which will enable representatives of Takaful administrators and offices to adapt successfully to life issues, to decrease pressure, support faithfulness and upgrade authoritative duty.

Freda Van Der Walt & Jeremias J. De Klerk (2014) in their research paper have mentioned that keeping in order to acquire an enhanced comprehension of conduct at work, representatives ought to be considered from physical, psycho-intelligent, and profound measurements. Despite the fact that the physical and mental measurements of people at work have been considered widely, the spiritual measurement has been ignored for a long time. The target of their current investigation was to decide the connection between workplace spirituality and an inspirational mentality identified with work, that is, work fulfillment or job satisfaction. They led a cross-sectional investigation with an example of 600 office specialists, browsed two associations in various ventures in South Africa. The exploration comes about showed that there was a positive connection between workplace spirituality and job satisfaction. These findings develop the comprehension of individual spirituality, organizational spirituality, and work fulfillment. They carry new experiences into the significant part which spirituality plays with regards to the work environment. They have finished up saying that to make due in the 21st century, associations should be profoundly based. This, thus, will prompt laborers being satisfied with their whole work understanding.

Fahri Karakas (2010) in her research paper has mentioned spirituality at work literature and investigated how spirituality enhances representatives' exhibitions and authoritative viability. She has evaluated around 140 papers on spirituality at working environment to inspect their discoveries on how spirituality underpins authoritative execution. She had presented three alternate points of view on spirituality benefits representatives and supports organizational effectiveness in light of the surviving writing: a) Spirituality upgrades worker prosperity and personal satisfaction; b) Spirituality gives representatives a feeling of reason and significance at work; c) Spirituality gives representatives a feeling of interconnectedness and group. The paper presented potential advantages and provisos of carrying deep sense of being into the working environment; gave proposals and recommendations to professionals to integrate spirituality decidedly in associations.

Gerald F. Cavanagh (1999) in his research paper has mentioned that spirituality empowers an agent to pick up a more incorporated point of view on their firm, family, neighbors, group and self. Thus, representatives and business personnel demonstrate a critical increment in enthusiasm for spirituality in the working environment. An agreement is developing on the important components of spirituality for working individuals. It incorporates recognizing God, the significance of supplication, other individuals and a feasible world. He further concluded that a few supervisors and firms empower spirituality in the organizations.

Gerald F. Cavanagh and Mark R. Bandsuch (2002) in their research paper have mentioned that agents frequently look at spirituality as a method for expanding respectability, inspiration and occupation fulfillment. However certain spiritualities are shallow and temperamental. A spirituality's capacity to grow great good propensities gives a positive trial of the "fittingness" of that otherworldly existence for business. Numerous effective business officials show a spirituality that develops great good propensities.

Gregory A. Gull and Jonathan Doh (2004) in their research paper have mentioned that in spite of a broad arrangement of scrutinizes and reactions offered by researchers and specialists, most present day associations stay without a profound establishment and deny their representatives the open door for spiritual articulation through their work. They depicted a portion of the unreasonable and harming costs related with proceeded with nonattendance of spiritual components in the advanced work environment and proposed a "transmutation" of the work environment, based on the establishment of spiritual standards. They detailed a portion of the potential advantages to chiefs, laborers, and society of a spiritual situated working environment and proposed some solid move that supervisors could make to progress such an adjustment in work environment esteems. They specified that for soul in the workplace to be completely acknowledged, associations must empower the unfurling of every person through his or her cooperation in crafted by the association.

J. A. Conger (Ed.) (1994) in his research paper has carried on a smart investigation into the part of spirituality in authority. He mentioned that the pioneers in business, open organization, and philanthropic associations would increase individual bits of knowledge by applying spiritual characteristics, for example, equity, backbone, and reasonability to improve individual satisfaction in the working environment and to reinforce the targets and execution of their associations.

J. Martin Corbett (2009) in his research paper has mentioned the late upsurge of enthusiasm for workplace spirituality through an investigation of three social developments late nineteenth century spiritualism, mid twentieth century spiritualism, and late 21st-century 'spirituality at work'. These developments share a typical interest for outfitting the energy of the human soul in the change and 'improvement' of social life. It was contended that these developments had progressively embraced and de-radicalized summons of the soul world to such an extent that the proto-woman's rights and utopianism of spiritualism and the progressive demands of surrealism have been assumed by an emphatically managerialist talk of workplace spirituality. The paper closes with a thought of the ramifications of these advancements for the basic investigation of spirituality, administration and association.

John Milliman, Andrew J. Czaplewski and Jeffery Ferguson (2003) in their research paper have mentioned that one imperative inquiry in the field of workplace spirituality concerns the relationship of this development with representative work state of mind. This investigation endeavors to make a thorough experimental examination of the connection between workplace spirituality and five predominant worker work attitudinal factors. It surveys the legitimacy and dependability of the measures utilized and talks about the aftereffects of the examination, which show that every one of the three measurements of spirituality utilized has a huge association with at least two of the five occupation state of mind factors inspected. This investigation endeavors to give a portion of the principal exact help that there is a positive relationship between spirituality at work and representative employment results. The paper finishes up with various ramifications and research bearings for the two scholastics and business supervisors, including the need to examine the far reaching effect of spirituality grinding away on people and associations.

Lorraine Michael (2018) in her research paper has mentioned about customers' spirituality as a striking asset towards their own mending and recovery in emotional wellness. The creator represents this through an experience with a customer who is gone up against by a surprising significant life change and who at the core of her agony encounters a spiritual emergency. Through their cooperation she portrays the dimensional approach in her customer's recuperation, specifically her existential recovery, which stretches out to spiritual prosperity. She closes by belligerence that routinely fusing an integrative structure that considers a mind-body-soul perspective of humankind is the duty of all clinicians.

Manu Gupta and Mandeep Singh (2014) in their research paper have mentioned that spirituality in the working environment is picking up acknowledgment and esteem among analysts, academicians, and business experts. The point of this paper is to look at the effect of spirituality in the working environment on work fulfillment by estimating four measurements of spirituality in organizations: important work, feeling of group, hierarchical qualities, and sympathy. The effect of each measurement on work fulfillment is theorized. A cross sectional review was utilized to gather information from 100 finance workers in private insurance agencies in Punjab (India). A connection investigation demonstrated a positive relationship between every one of the

measurements of spirituality in the work environment and employment fulfillment. A relapse investigation uncovered that albeit every one of the measurements of deep sense of being in the work environment are imperative, authoritative esteems and a feeling of group are the most imperative as far as the work fulfillment level of representatives.

CONCLUSION

The fundamental purposes of this paper can be highlighted as follows:

- To review current literatures on spirituality at work in order to explore how spirituality can enhance organizational performance.
- Whether applying, enabling, or integrating spirituality practices in organizations result in increase in efficiency or profitability.

The literature on spirituality is filled with the guarantee of what the consciousness of spirituality can do in the workplace. On a basic level, spirituality in the workplace tests many organizations to accept that the new global economic order is built on information, aptitude, and innovation and not on arranging, control, and acquiescence. Many researchers have found that spirituality increases commitment by establishing trust among the employees in an organization. It supports the statement that incorporating spiritual practices at work can indeed increases employees' morale, commitment, loyalty and productivity while decreasing their stress and exhaustion at work. On the other hand some researches could not establish a direct relationship between spirituality and profitability but they have concluded that an enlightened business attitude will result in creating a more considerate, helpful and ethical workplace.

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